Lakeside Town Hall Meeting, September 26, 2022

Time of the meeting: 4:30 pm, zoom Notes were taken by: Sara Sussman Present at the meeting: Committee members: Julia Marino Sara Sussman Pooja Ramamurthi Alina Thokkadam Justin Sheen Amy Chan Courtney DelPo Shaowei Zhu

University:

Kevin Fleming Dean Nicole Barkley-Jones

ACC (American Campus Communities):

Gloria Yuen

Residents:

Maria Slautina,

Addie Minerva

Allison Tang

Anish Kulkarni

Arnab Bhattacharjee

Camila Llerena-Olivera

Catrina Oberg

David Ocampo

Hannah Grunow

Glen Chua

Lauren Konken

Gates Dupont

Isabelle Chen

Ishita Chaturvedi

Jamie Wheeler

Jan Ertl

Jennifer Lam

Jeronimo Martinez

Linda Cai

Louis Hoffenberg

Maria Slautina

Mauro Windholz

Parth Jatakia

Sayeri Lala

Shashwat Kumar

Shikhar Tuli

Sophia Koval

Sophia Yoo

Agenda

Dean Nicole Barkley-Jones describes the event reservation process

- Dean Barkley-Jones describes the event reservation process to Lakeside residents
- Princeton is working on integrating MyPrincetonU with EMS and right now that integration is not complete. So, for now, the process is a two-step process.
- The process is described here (thanks Shaowei for updating this website page!): <u>https://lakesidecommittee.princeton.edu/scheduling-an-event-or-reserving-a-space/</u>
- Questions answered by Dean Barkley-Jones:
 - If you're a graduate student you can use the Lakeside space with no fee, it's specifically for graduate students.
 - Until Dean Barkley-Jones sends out her approval email, Lakeside cannot approve the event.
 - If you have questions, please email Dean Barkley-Jones: <u>nbarkley@princeton.edu</u>

Garden

- The Lakeside garden is looking nice, Pooja will organize a garden clean-up in the coming weeks.

Book Club

- Alina is waiting for more funding to come through, should hear back in a few days
- First book club will be at the beginning of November, look for an email sent to the Lakeside listserv

Social Events (Fall 2022)

- Justin describes the plans for social events. There's the Princeton half-marathon coming up in early November, we will
- We are canned food drive, clothing drive
- Look for emails in your inbox for these events being sent to the Lakeside listserv!

External Relations

- Courtney introduces herself, she attends GSG meetings and other university-wide meetings, her update is that we recently elected a new GSG treasurer.

Sara, Amy and Shaowei introduce themselves as committee members.

Elections

- If you are interested in serving on the Lakeside elections committee, let Julia Marino know! She needs two more people to be impartial volunteers to serve on the Lakeside elections committee.
- Requirements for running for elections:
 - 1) Read the Lakeside constitution carefully, recognize that it is a time commitment to be on this committee
 - 2) You must be a current resident and you must have attended one town hall meeting over the past year, certain positions require you to be a Princeton graduate student
 - 3) Please submit a campaign statement and photo to <u>lakesidecomm@princeton.edu</u>.
 - 4) This information will be described in more detail and voting and campaigning schedules will be given out in a follow-up email by Julia after this meeting
 - 5) Campaign statements will be given at the October Lakeside town hall meeting.

Questions about elections:

- You can only run for one position per year
- Current committee members have to re-run each year
- Time commitment is roughly 1 hour per week, Garden coordinator is more of a seasonally busy position where certain times of the year are very busy.

Open Forum (brief summary of issues raised- there were a lot)

-Resident expressed concerns that not enough information was given to residents before move-in (a single email, which landed in the Spam folder), which made move-in difficult. Sara will work on improving communication for new residents for move-in.

-Resident raised concerns that his unit was available and empty a month before his official move-in day, and instead he had to live in the GC until the official move-in date. Gloria invited him to reach out one-on-one to discuss his individual circumstance and stressed that the Lakeside management works hard to ensure residents can move in as quickly as possible (despite the resident already agreeing to the contract to move in on the official date) but it depends on many factors including but not limited to the need of the individual, so there are no promises that Lakeside management can invite any resident to move in early.

-Resident raised the concern that the temperature controller in his unit sometimes doesn't work properly. Gloria and Sara instructed him how to submit a work order. The work order website is going to be re-launched shortly and until then it is best to call the Lakeside office or email Gloria or <u>lakesidecomm@princeton.edu</u> to submit a work order.

-Residents have expressed concerns that the packages are not sorted regularly, particularly in the large mailroom of 751 Hibben Magie Rd. This is an ongoing concern which the Lakeside committee has expressed to Lakeside management over the last few months. The Lakeside committee has requested that Lakeside management put up a sign by the packages area which describes the times that they regularly sort the packages. Lakeside management does try to sort the packages every single day at each mailroom, it's just that packages are delivered at varying hours during the day so at any given point during the day the packages won't be completely sorted. Ideas brought up by residents included Lakeside management de-cluttering the space of packages that have been there for months (and moving those to a different storage location for residents to pick up separately), and also Lakeside management emailing residents when they do get a package. Gloria said that they would look into both of those ideas. Gloria also wishes to remind residents that there are dedicated drivers for FedEx, UPS and USPS that now know where the different buildings in the Lakeside complex are, but there are no such drivers for Amazon (yet) so it is more common for Amazon packages to get delivered to the wrong building. She wishes to remind residents *don't* move packages from a given location if they are mis-delivered since often companies will take photos of where the package was left which residents can use to track down their package. She wishes to remind residents that they can have sensitive or valuable packages delivered to her office at 200 Lakeside Rd:

"For future packages, you may use our office address of "200 Lakeside Road" for your packages to be delivered to our office. We will email you once we have received any packages on your behalf. You may also have your packages required signature as well. We will only be able to accept and sign for packages during business hours."

-Resident raised the concern that the common space of the townhouse he recently moved into was very unclean, and also that the refrigerator was the same size as the refrigerator of the 2-bedroom apartments but 4 people live in the townhouse. Gloria let him know that mini fridges are allowed, which he was already aware of. She expressed that it is not allowed for Lakeside management to clean common spaces. Sara encouraged the resident to communicate his particular situation to <u>lakesidecomm@princeton.edu</u> so we could work together with Lakeside management to find a good solution to hold his housemates accountable for cleaning.

-Resident raised the concerns that not enough time was given last year to notify residents about the impending bike removal (of old bikes that get abandoned at Lakeside). Gloria agreed to give a full week of notice instead of 3 days like last year, and to give a specific date for that week well in advance to residents.

-Multiple residents raised the concern that the smoke detector alarm is very loud when it needs its battery replaced and that Lakeside management can only help them during business hours (after a work order has been filed) to fix the alarm. They also asked for a small ladder to be available to borrow from the Lakeside main office so that they can reach the alarm to disable it. Gloria communicated that you can disable the alarm for 24 hour periods by pressing the "clear button" on the alarm. Sara will help write a guide to communicate to residents how to disable the alarm, similar to this video:

https://www.youtube.com/watch?v=ItLQ0n5fx-g

-McCarter Theater wants to advertise their programming to graduate residents. Once they send us PDF advertisement, Lakeside management will put up the poster in the Lakeside common space as well as in the Lakeside newsletter.