

## **Lakeside Town Hall Meeting – April 24, 2023**

**Time and location:** 4 p.m. EST, on Zoom

**Notes taken by:** Isabelle Chen

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### **Attendance:**

- **Committee members:**
    - Alina Thokkadam
    - Sara Sussman
    - Isabelle Chen
    - Shaowei Zhu
    - Allison Tang
    - Justin Sheen
  
  - **University:**
    - Lisa DePaul
  
  - **ACC (American Campus Committees)**
    - Gloria Yuen
  
  - **Residents:**
    - [None present]
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### **Agenda**

#### **Lakeside Book Club**

- Book club: this Wednesday, 4/26, Lakeside Commons, 8 p.m.
- Lots of sign-ups; maximum capacity, but able to accommodate everyone on the waitlist.
- This is the last book club of the semester, and we're hoping to have at least one, maybe two, over the summer.

#### **Lakeside Garden update**

- The garden officially opened on Saturday (4/22) (Earth Day)!
- Large cohort this year: 74 as opposed to 34 gardeners last year. Everyone's plots are slightly smaller, in order to accommodate everyone.
- Hoping to put on a few events this summer: pesto and guacamole making/tasting, and perhaps a garden tour.

#### **Upcoming social events**

- Planning a summer event in June: pizza party. But, too early to plan in detail for the moment.
- Graduate student appreciation lunch: went very well, with ~100 attendees. Duration: ~1 hour, useful to know for future years.

### **External relations**

- Lawrence and Lakeside Committees have been working on the report that compiles our respective safety & security survey results and starting to bring it to various university groups.
- Sophia will send the report to Ken from DPS and Rochelle Calhoun later this week.
- Sophia also spoke to Rochelle at a meeting this past week about resident concerns (particularly package-related), and will have more to report at the next committee meeting.

### **Resident feedback**

- From the anonymous form
  - Delinquency letter: resident was unhappy about how the Lakeside admin handled the situation, and suggested that there should be an online payment system for transparency's sake.
    - Gloria reminds residents that they can now view their comprehensive account balance in the Lakeside Resident Portal, which was not possible before. Residents will also receive an email this week or next about the online payment system, which is in the works.
  - Lights that were noted as burnt out on the Safety Walk are still out—who to contact on this?
    - If on Lakeside property, report directly to Lakeside maintenance.
  - Residents say there should be more transparency in Lakeside billing, especially because the account balance record does not go back very far.
    - It's true—it goes back only as far as when Lakeside changed portal systems. If you would like to view your entire payment history, please contact Gloria and Anne; they do have these records and would be happy to send them to you.
  - Complaint about the intercom system still not having been fixed.
    - Gloria says that there have been a few maintenance delays, because they ended up having to work with a lot of different campus units/vendors on it. She apologizes and assures everyone that it is on her list to be resolved; there is no concrete timeline for its repair, but they are making progress.
  - A resident notes that there are a lot of ticks (unclear if this is inside or outside of the apartments)

- It's true that around Lakeside, particularly in the tall grass or forest areas, we are prone to ticks outdoors. Ticks inside the apartments would certainly be a first, but if it is indeed an issue, we can have pest control investigate.
  - Additional question from resident: At the compost area, there is a sign that warns against putting compost bags into the compost bins. Is this true? What is the rule about these bags? It seems that the Lakeside Committee website contradicts this.
    - Gloria will double check with the Organics vendor that does Lakeside's composting. It's possible that that sign was put there because people were getting confused and using non-compostable bags for the compost. For cases in which it's certainly a compostable bag, Gloria will check.
  - Also, has a compost bin been installed near 200 Lakeside Road?
    - Not yet—the vendor has been delayed and short-stocked, so Gloria will remind them.
- **Additional topics:**
  - Status of the big map of Lakeside to facilitate package delivery.
    - Housing Office has also been wondering what the status is; it's currently still under review by another office, and Lisa will check with them about it.
  - Status of ping-pong table and weights in Lakeside Commons.
    - Lakeside admin is still looking for an adequate ping-pong table for purchase, and the proposal is still in review by ACC.
    - Weights, however, are a safety liability and so we will not be moving forward with them.
  - Electric bill issues
    - If residents have ongoing questions, email is the best way to contact Gloria and Anne about them. They are still working through some of the questions and reviewing accounts.
    - On the coming month's newsletter, they've included a reminder that if residents don't receive their electric bill notice by the 20th of each month, they should reach out directly to Gloria and Anne to ask for it.

**Open forum**

- N/A