Lakeside Town Hall Meeting - May 22, 2023

Time and location: 4 p.m. EST, on Zoom

Notes taken by: Isabelle Chen

Attendance:

- Committee members:
 - Alina Thokkadam
 - Sara Sussman
 - Isabelle Chen
 - o Allison Tang
 - Sophia Yoo
- University:
 - N/A
- ACC (American Campus Committees)
 - Gloria Yuen
- Residents:
 - Zach Gold

<u>Agenda</u>

Lakeside Book Club

- Next meeting on Wednesday, 6/28; announcement email will go out tonight or tomorrow.
- Funding has been secured and approved by Amy, our treasurer.

Lakeside Garden update

- Everyone has successfully completed orientation.
- Ordering more mulch, because there has been so much garden activity that we've run out! More tomato cages as well, since there is more demand.
- Approved for \$1,000 from GSG Events Board, to host a garden-related pizza party in June.
- There's still one raised bed in a garden that's broken; maintenance has not yet had a chance to repair it, but it's in the queue.

Upcoming social events

• Overlapping with garden: Pizza party next month (June) in the garden.

External relations

- As announced in GSG announcement email, Alana has been working on the Grad
 Greening program, to coordinate with the Office of Sustainability to organize a move-out
 donation event. Afterwards, whatever items are not taken by residents will be taken care
 of by the Office of Sustainability.
- Alana asked us what dates would be the best for us to host this event in Lakeside, as well as if some committee members could go and help out.
- Perhaps we could hold a Lakeside yardsale the day prior, and anything that doesn't sell
 could then simply be part of the Grad Greening event, and be taken afterwards by the
 Office of Sustainability.
- Gloria mentions that there are some veteran groups that would be willing to do a
 donation day, in which they come to Lakeside to pick up unwanted items.
- Gloria's question: if we do have a yard sale/donation day, where will this take place?
 - Perhaps in one of the cul de sacs/roundabouts, or in the long stretch of pavement near 351 Lemonick. (The issue with the latter is that this has to remain clear for fire emergencies.) *A better location will be near the temporary furniture removal dumpster near the parking lot between 351 Lemonick and some of the Hibben Magie townhouses; there would be enough space beside it for a tent.
 - Also suggests that the best dates would be June 22/23. This is ideal because it's right around move-in/move-out time, and it avoids the busiest days of this period, when there will be tons of cars and moving pods.
- Conclusion: since residents successfully use lots of other methods to sell their items
 (Tiger ReTail, Facebook Marketplace, etc.), a yard sale might not be useful; but, we
 definitely want to get involved with the Grad Greening donation initiative. We will aim to
 move forward with this around June 22/23, near the parking lot outside 351 Lemonick
 Court, keep Alana updated, and publicize it (Gloria will include it in the June newsletter
 and post flyers in the mail rooms).
- Following up on the package theft/misdelivery issue:
- This has been an ongoing issue: a resident's EAD card was misdelivered by USPS; one
 resident has had multiple problems with people stealing his food deliveries outside the
 building.
- Kevin Fleming said there was a discussion going on about this at the higher levels; Sophia will check in with him about it.
- Potential solutions:
 - Security cameras could still be useful, and something to keep on the discussion table. Sophia will check about the status of this discussion at the university level, as well.
 - Gloria: Residents should check their mailboxes regularly. If they receive something that's not theirs (and it looks important), they can bring it to Gloria and Anne at Lakeside Commons.
 - For food, it's advised to meet the delivery driver in person, to ensure receipt of the items. If this isn't possible, residents are welcome to have their food delivered to 200 Lakeside Road during business hours. Either way, it's necessary to be

- very specific about the location of your building in the "comments" section of the order form, if applicable; this will help the driver reach you more easily.
- We also should keep pushing for the large signs/the map demarcating buildings.
 For months now, this proposal has been kind of stuck with the Architects' Office.
 Sara emailed Lisa DePaul today to check the status.

Open forum

- Quick comment: bike pump at Lakeside seems to be broken. Gloria will bring that to the
 attention of maintenance. In the meantime, she'll check if we have a separate one to
 place there.
- Zach Gold (resident) is here to advocate for a pickleball court! He suggests painting a
 couple lines on the basketball court to demarcate a pickleball court, plus having a
 portable net, rackets, and balls that we could check out to residents on an honor system.
- Gloria: buying supplies is absolutely possible. Lakeside Committee should submit a list
 of sports/materials that should be purchased, and where we would like to store them. In
 terms of painting the lines, we would have to hire a contractor; Gloria will reach out to
 someone about this and see what we can do, but in the meantime, buying the other
 supplies is definitely possible.
- Isabelle will send out a Slack poll to gauge interest. (If you are a resident not on Slack, and are reading these meeting notes and have ideas of what sort of sports/recreation equipment you'd like at Lakeside, please feel free to reach out to the Lakeside Committee at <u>lakesidecomm@princeton.edu</u>)!

Resident feedback from the anonymous form

- More people are complaining about trash/recycling/compost still being placed in the wrong bins.
 - Gloria: we've updated signs in all the garbage disposal areas, and we mention
 this in every newsletter. However, the general rule is that recycling and compost
 do not require bags, only trash. The beginning-of-the-year Lakeside Meet and
 Greet will be a good opportunity to make this clearer for residents, as well.
- Another resident was wondering if we could use neutral-scented cleaning supplies, instead of ones with fragrances, due to sensitivities/allergies.
 - Gloria has been in communication with a resident with a similar issue, and has been working with maintenance to find a non-scented cleaner.
- Weights in the fitness room: why are they a safety liability? Could residents simply fill out a waiver?
 - Indeed, the request for weights has been denied. This is because the space is officially scoped out to be a cardio area; residents have simply left weights there and Lakeside has allowed them to remain there. It works because there are so few of them, and because residents are diligent about putting them back correctly. But we cannot allow any more.
- Issues with electric bills have not been resolved; residents have been waiting several months for a clear response from Lakeside admin.

- Gloria would follow up if she had the resident's information (it's an anonymous comment); she will go through the system and see if there's someone she missed. She apologizes that the response time was longer than expected.
- Residents believe that there should be a systemic change in how electric bills are sent out.
 - Gloria: residents are now able to access their account at any time through the Lakeside Resident Portal, so can make sure that everything lines up between charges and payments. If there seem to be any discrepancies, they can reach out to Gloria and Anne directly. This should make things clearer moving forward.
 - If you do not receive a bill for the current period by the 20th of that month, let Gloria and Anne know, and they will resend it.
 - An extra (new) option is paying online.
- Resident frustrated about the surcharge for online payment system. Why is it not
 possible for Lakeside electric bills to be managed the way they are in Lawrence?
 - Gloria: The surcharges are unable to be waived, because they come through a third party. In Lawrence, they get a direct bill from PSE&G, but this is a different system in that it's up to the residents to break down the bill total themselves, regardless of move-in dates, as opposed to having Lakeside do it.
- Residents are still getting an electric shock from the prox-in box outside 751 Hibben Magie.
 - Gloria has consulted an electrician about this and hasn't been able to identify the problem, but will continue to check it out with the maintenance team.
- There's a hose near the garden leaking very badly; could the garden coordinator take care of this?
 - Yes! This was brought to Allison's attention at orientation, and she will take care
 of it.
- Possibility of designating parking spots for people with children? It would be useful if
 parents with young children could park on the first level, because it's not safe for children
 to be walking in the parking garage, where people tend to drive recklessly.
 - This will be a discussion we have to have with TPS (Transportation and Parking Services), as it would require official designation and relabeling. We will reach out to TPS about this, or recommend that the resident reach out themselves.
- One resident offers a general comment to other residents, that when packages go
 missing, it's often because of misdelivery, so it's useful to go around to the other
 buildings and check for it there.
- Bike pump is broken; Zach just brought this up (see above).
- Would it be possible to add padding around the poles at the entrance to the Lakeside garage?
 - None of the poles in other campus lots are padded; the best solution is to drive slowly and carefully, which is what the poles are there for. Just be careful around those; residents should of course be proceeding carefully in and out of the parking garage anyway!

- There are lots of cars in the Lakeside garage that haven't been moved in months or longer, judging by the amount of dust; could we tag cars in the same way we tag bikes, to see if cars have been abandoned?
 - It's complicated because students may be off-campus, but if they have a contract here at Lakeside, they're legally allowed to park here. But, if there are cases in which cars really haven't been moved in a long time, we can contact TPS and work with them to determine that the owner is still a current resident. In any case, TPS checks the Lakeside garage regularly, and they would have noticed if the owner of the car wasn't a resident.