Lakeside Town Hall Meeting – April 25, 2024
Time and location: 3 p.m. EST, on Zoom
Notes taken by: Isabelle Chen

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Attendance:

- **Committee members:**
  - Allison Tang
  - Isabelle Chen
  - Arseniy Andreyev
  - Christian Kragh Jespersen
  - Sneha Srinivasan

- **University:**
  - N/A

- **ACC (American Campus Committees)**
  - Gloria Yuen
  - Lo Nieves

- **Residents:**
  - Daniel Longenecker

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**Agenda**

**Book Club update**
- We have a bit left in the book club budget, and we hope to do another one around May 20th, hopefully before Reunions and graduation. We’re glad the book club still has interest and that we’re able to keep it going!

**Garden update**
- We officially got started for the season!
- We bought a new wheelbarrow because we managed to break several last season; please be careful with the shared garden equipment!
- We will have our catch-up orientation this Sunday, for those that couldn’t make it the first time.
- Please make sure to turn off the hoses in the garden, even if you’re just passing by and happen to see water coming out. This is very important, to help prevent flooding in the garden.
- Allison will send Christian information about what kind of new hoses to buy.
Social events
- The Grad Student Appreciation lunch went well, with a great turnout! Thank you very much to Gloria and Anne for helping out so much, and to our residents for your participation.

External relations (from Isabelle on behalf of Sophia)
- Sophia spoke with Alana from GSG to plan another Greening Move Out pickup during move out this summer. We launched this last year and it was a good success. The plan is to have a pickup at Lakeside/Lawrence on June 28th. Alana is still working to figure out the details of how long to have the tents up and whether we could have another quick pickup in the middle of June. It would be great to work with Gloria again on advertising this event once it is finalized, and also to ask committee members and community residents whether they are interested in volunteering. Volunteers this year are also being organized by the Office of Sustainability.
  - Gloria says, great! Anne will also be planning a Memorial Day donation event for local charities soon. Multiple pickups is a good idea. We just have to make sure that the event is being advertised only to grad students and residents.

- From our recent GHAB meeting: housing is looking for feedback on whether students liked having an earlier housing application process like we did last year, or whether the usual later timeline works better for people. Does the committee have input or insight from talking to other students? GSG will also work on collecting more feedback from students on this, as housing is looking to incorporate such feedback into making their timeline for next year.
  - Arseniy: One potential concern is the student elections that happen in the spring, particularly for the GSG. The new housing timeline definitely shuffled up the transition between new and previous GSG members.
  - Also, regarding the off-campus housing market—Arseniy wonders how shifting the grad housing timeline up will affect people who might also be looking for off-campus housing. Maybe it could even be beneficial, because if people know they don’t have campus housing earlier on, they have more time to find something elsewhere. But, overall, that’s just another consideration to take into account.

- TPS has been collecting feedback on transportation and bus routes (in person at bus stops on Tuesday and Wednesday, and online at this link). We would like to remind residents one last time to provide feedback at the link if they have any. They can also always reach out to TPS or let Sophia know of any feedback or questions.

Resident feedback from the anonymous form
- How does Lakeside take care of pest control? Some residents have noticed glue traps, and they wonder if Lakeside might use more humane methods, like cages.
- Glue traps are usually used for insects, ants, spiders, stinkbugs, etc. More often for ants, gel bait is used, though this does take a little longer to work.
- Lakeside doesn’t use certain pesticides or ever spray inside the units, for the sake of areas remaining pet- and child- and resident-friendly.
- The pest control company comes every Wednesday, so if you have any pest issues, feel free to put in a request.

- Question about the large square bags/boxes left out for Amazon packages. Sometimes these bags disappear (like the ones outside Hibben Magie) and packages are just put outside, and sometimes risk getting blown away by the wind.
  - Amazon is technically not supposed to leave those bags there—they are supposed to empty and remove them as they go. So often, Gloria and Anne will go around and collect them and put them away, and also try to move the loose packages inside.

- More concerns about speeding around Lakeside.
  - TPS will send a third-party consultant to Lakeside. This person will observe how and how often this behavior is happening around this area and other high-traffic zones, before advising TPS on what concrete steps to take.
  - Often, it’s not residents speeding, but rather delivery drivers, Ubers, etc. But in case it is an issue that residents are driving recklessly, we’ll put this in the newsletter, and another reminder on the committee website.
  - There are signs around the property that say “Children at Play,” as well as the signs we’ve recently put up in the parking garage.

- How often are the buildings cleaned inside? A resident has noticed a large stain on the hallway floor in 751 Hibben Magie for a while.
  - Mostly, the apartment buildings are cleaned on a basis of one full building per day, with all lobbies cleaned most every day. Gloria knows which stain this comment is referencing, and maintenance has actually already try to clean it, but the chemical solution didn’t work, so they are looking into other products and methods.

- A question about cleaning products, and how many of them have a fragrance that’s too strong for those who are sensitive to scents.
  - Gloria: we have changed some of our cleaning supplies, due to sensitivity. However, in the gym, though we have the odor absorbers, they don’t take care of the whole issue, so sometimes we continue to use scented cleaning supplies especially in there. We have tried changing product brands, as well, to see if that helps.
  - Daniel (on the call) was the anonymous resident who submitted the comment, and he says he gets headaches and a burning nose if he stays in the Commons too long. Maybe we could increase ventilation, or limit the use of scented chemicals to the gym and not the other common areas?
Gloria’s response: what we use in the common areas are disinfectants, which we of course want to continue for the sake of everyone’s health and safety. But perhaps we could use a solution with a lower concentration, or look more for unscented products. With regard to ventilation, there is an HVAC system in there, and Gloria can check with maintenance about whether the fan can run more continuously. She also noted that we are in the process of removing the previous type of air freshener, which required a better ventilated space, and replacing it with a different one.

Update from Amber
● Tiger Fest is coming soon, in May! Stay tuned for more information.

Housing update as of last week, from Michelle Ruggia:
● The first group of residents moved into Meadows last Friday, April 19th, and will continue to do so through the normal Fall move-in period.
● Housing added new Move-In checklists to the housing websites so students can see move-in instructions specific to their location and status (incoming or current grad) any time throughout the year. They do not need to wait for the move-in email to know what they need to do before move-in.
● New upload feature in the housing portal for all required documents for residents in apartments. You can now submit your annual required documents- annual proof of insurance, annual pet documents, family documents, and proof of security deposit (if new to apartments) directly into the housing portal instead of emailing it to housing. These uploads should happen prior to your contract start date for 2024-2025, even those retaining their unit.

Next town hall: Thursday, May 23rd at 3 p.m., on Zoom