

## **Lakeside Town Hall Meeting – May 23, 2024**

**Time and location:** 3 p.m. EST, on Zoom

**Notes taken by:** Allison Tang/Sophia Yoo

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### **Attendance:**

- **Committee members:**
    - Allison Tang
    - Justin Sheen
    - Sneha Srinivasan
    - Sophia Yoo
  
  - **University:**
    - Michelle Ruggia
  
  - **ACC (American Campus Committees)**
    - Gloria Yuen
  
  - **Residents:**
    - Satya Butler
    - Narelle Gilchrist
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### **Agenda**

#### **Book Club update**

- June book club took place last night (5/22). We went through the Three Body Problem. Next book club is in July, and we're currently seeking book suggestions!

#### **Garden update**

- The community garden is fully planted and gardening is in full swing!
- We will have a trellis building event in early June. Stay tuned for more information.

#### **Social events**

- We are planning to host a big social event over the summer. Details to come, but we plan to include outdoor activities using the communal sports equipment. (As a reminder to residents, we now have communal sports equipment in the storage chest sitting by the volleyball court!)

#### **External relations**

- We will have a clothing donation pickup in collaboration with a veterans organization on June 3. We will also have Greening Move-Out tents set up (in collaboration with GSG and the Office of Sustainability) in late June in Lemonick Court, with a pickup on June 28. A list of what items can be donated and reminders of these events will be shared. Volunteers to help put up the tent and organize items as they come (to help keep the space neat!) would be appreciated.

(Reminder that Lakeside is also hosting a spring cleaning event from May 27th until the 31st, in the Lakeside Commons area, and accepting the following items (in a gently used and clean state) for donation: clothing, shoes, collectibles, books & artwork, kitchenware, toys, small appliances, sporting goods, electronics.)

#### **Housing update as of last week, from Michelle:**

- Move-In checklists have been updated on the housing websites so students can see move-in instructions specific to their location and status (incoming or current grad) any time throughout the year. They do not need to wait for the move-in email to know what they need to do before move-in.
- The new upload feature for all required documents is now live in the housing portal. The process has been streamlined and made consistent so it is the same across all apartments and years. You can now submit your annual required documents- annual proof of insurance, annual pet documents, family documents, and proof of security deposit (if new to apartments) directly into the housing portal instead of emailing it to housing. These uploads should happen prior to your contract start date for 2024-2025, even those retaining their unit.

#### **ACC update, from Gloria:**

- Move-out instructions have been sent to residents, including a detailed description of charges for potential different damages. All items must be moved out of the unit, nothing can remain. Keys must be returned directly to Gloria/Anne, or left in the dropbox (new this year). Please do NOT leave furniture in lobby areas - it is a fire hazard and an accessibility issue. Please leave a note on anything you're moving out in a common area, otherwise, it will be removed after 24h. Extra dumpsters will be available in early June for move out (meant for large pieces of furniture, not regular trash).
- Reminder that all pets **must always be on a leash outside of your apartment per safety and pet agreement rules**. Off-leash pets are a fineable offense. Also, please **clean up after your pets**. If you see a situation where this has not happened, please let Gloria or Anne know, and they will speak to the pet owner about this.
- The free weights in the Lakeside fitness center (which are currently in the fitness center on a trial basis) are sometimes left strewn about instead of returned to the corner. This is a tripping hazard, and if this continues, the weights will be permanently removed. Treadmills will be rearranged soon so some face outside through the window.

### **Resident feedback from the call**

Satya: There are two stray cats hanging out Lakeside. Can anything be done about them?

Gloria: We can work with Animal Control to remove them. Please do not feed them as we do not know if they carry any diseases.

Satya: People smoking right by entryways in 351 Lemonick Court.

Gloria: By law, they have to smoke at least 25 feet away from the building.

Michelle: Maybe include this in a general community standards email. Can resend in the fall.

Also, any time a resident sees this activity, if they aren't comfortable directly speaking up, they can let Gloria/Anne know or off-hours call public safety to report it.

Narrelle: What is the parking garage situation over the summer? What if people are going on vacation?

Gloria: We're not expecting to do any more work in the parking garage. If you are graduating, the car can no longer stay in the parking structure. If you are going on vacation, it would be nice to move the car to a higher level so students who are here and actively using cars can use the lower levels.

### **Resident feedback from the anonymous form**

- Can there be more bike racks by the parking lot? To prevent rust by rain.
  - Michelle: I highly doubt they will remove parking spots to add more bikes as parking spots are incredibly limited. Only Meadows has indoor bike rooms and I don't see that changing in the near future.
  - Gloria: Right now, most people do not use the bike racks in the garage. So it will be a hard ask to make more room for that.
  - Sophia: There's a lot of designated bike parking in the garage that is rarely used, especially in the upper floors.
  
- Sometimes the garbage trucks arrive before 7am and it is disruptive
  - Gloria: I can ask Facilities if they can put us later in the schedule. They have to come everyday otherwise it will overflow, and they have a tight schedule as they service the rest of the university.
  - Michelle: NGC has similar complaints and we learned that sometimes the noise is about the workers and not the truck itself. It will be very difficult to change the schedule, but if the issue is with disruptive noise from the workers, let Michelle know and they can speak with Facilities about this.
  - Gloria: They are usually not here before 7am, and definitely not before 6 am.
  
- People are playing loud music outdoors when playing basketball (during the afternoon). This is really disruptive.
  - Gloria: we have a 24h courtesy quiet policy. Both the basketball and volleyball courts face units, and so residents should be considerate of excessive noise. The basketball court lights turn off at dusk, to discourage people from playing too late. Include a courtesy reminder: people are teaching, going to classes,

research, etc so be courteous about the noise. If people are being disrespectful, they can call Public Safety with a noise complaint. and they can also tell Gloria or Anne.

- Lakeside grill is not working as of this afternoon.
  - Sophia: Do we need to put instructions on how to use the grill?
  - Gloria: Also include reminders to clean the grill after using. We always make sure it's on for any scheduled events. The only reason it's off is when people hit the emergency shutoff, and we need to manually reset it. If people have trouble with it, they can always reach out to me or Anne about it. Same with any power outages.
  
- Can we get a scale for the fitness center?
  - Gloria: We had one and it was stolen.
  - Lakeside committee will purchase another one. If it gets stolen again, we can't justify a communal scale.
  
- Can we get 2 and 4 lb weights in the fitness center?
  - Gloria: We are in a trial term to see if we can keep weights orderly in the fitness center. The presence of weights are conditional due to them being a tripping hazard and remain there as long as people replace them properly.
  - Anything left in the fitness center is at your own risk - people are welcome to bring items to use (yoga mats, additional weights, etc.), and can leave them for communal use with the understanding that others may use them.
  - Sophia: We can put a crate for the weights and signs to tell people to only use in the gym and return when they're done.
  - Gloria: Yes, I'll take a picture when it's all set up. This will be done after the fitness center is rearranged so some of the treadmills face toward the window.

**Next town hall : Thursday, June 20th at 3 p.m., on Zoom**