

Lakeside Committee Meeting – November 8, 2024

Time and location: 3 p.m. EST, on Zoom

Notes taken by: Sophia Koval

Attendance:

- **Committee members:**
 - Isabelle Chen
 - Sophia Koval
 - Emily Lobb
 - Christopher Branner-Augmon
 - Yiying Tan
 - Narrelle Gilchrist

 - **University:**
 - Shawn Copeland

 - **ACC (American Campus Committees)**
 - Lo Nieves

 - **Residents:**
 - Jan Ertl
 - Isabelle DeSisto
 - Silvia Trinczek
-

Agenda

Book club

- Emily will spearhead the book club this year
- Will choose some poetry collections which may be easier for people to join in on - less commitment than reading a whole novel
- Book club meeting will probably be in the first week of December
- Isabelle will put Emily in touch with former Vice Chair Justin, who previously ran the book club

Social events

- Narelle sent out a form about the types of social events people want - seems to primarily be food related
 - Narelle will send this out to the resident listserv with Isabelle/Sophia's help
- GCHC has a fund for residents to run events (up to \$500), not sure if this is something that could be done in Lakeside

- Jan talked about how this is done for GCHC: people submit proposals, treasurer brings it to the committee, and we approve it
- We would have to think about whether our budget has room for that - we will revisit that when we have a better idea of how we plan to spend our budget
- There may be other sources of funding - no need for Lakeside to duplicate these resources if they already exist
- GSG funding is somewhat limited, student organizations can apply for up to \$2000, but the committee could apply for this if they would like
 - Not restricted on where the event could be held as long as the event is open to everyone and is advertised on the GSG weekly email

External relations

- Yiyi drafted a new feedback form
- Goal is to make it easier for people to direct their questions to the right entities
- Based on the type of question/issue, the form either sorts feedback or

Treasurer

- Christopher will reach out to Ellen Kellich about club treasurer primer course
- Shawn will meet with Christopher next week
- Jan was formerly GSG Treasurer and is willing to help if Christopher has questions
- Lakeside committee will have a chart string on Princeton Prime marketplace

Garden coordinator

- We'll have the garden fall clean-up event on Saturday the 9th of November from 11AM-1PM, so please come hang out and help if you can. We'll have GSG-funded pizza (probably from Jules) so it is also a good chance to get some free lunch!

Secretary

- Sophia is thinking about topics to include in a Lakeside FAQ. Topics to include are:
 - Move-in information (Getting keys, security deposit, pet policies and forms, renter's insurance, electric bills)
 - Maintenance information (How to submit a service request online or over phone, what to do if button on website doesn't work, when pest control comes)
 - Amenities info (When is grill season, how to use grill, communal sports equipment, fitness room rules, how to access children's play room, who to contact about volleyball/basketball court issues, how to book spaces)
 - Package info (How many mailrooms are there, what units should go to which mailrooms, what to do if package is not where you expect it to be)
 - Move out information (Charges, returning security deposit)
- Might be a good idea to solicit resident suggestions for what information to add/include in the FAQ - Sophia can send out a document that people can add comments to (will wait until after social form is done circulating so as to not bombard residents)
- Lo mentioned that there is a resident handbook that residents can access from their resident portals - Sophia will take a look at this and incorporate information from there, as many residents may not know this exists

Open forum

1. Question about package theft - resident was told package was delivered inside mail room but photo shows it was delivered outside of the mail room, and was subsequently stolen
 - a. USPS can enter the package and mail rooms - they have access
 - b. Other delivery services don't always have the same person delivering to Lakeside, so they don't have their own access keys
 - c. If carriers arrive during business hours, they can go to the Lakeside Office and get a key to enter the mailrooms, which they will then return to the front office
 - d. Resident asked to loop Lo in to the email chain about the package theft
 - e. It will be a goal for the committee this year to make package delivery more secure overall
2. Princeton better for birds is an on-campus organization trying to address the issue of birds flying into large glass windows on campus
 - a. Running an art contest next semester - people from all of the undergrad and grad housing complexes can design a window decal (would help the birds see the windows)
 - b. Asked us to send an information to residents about the competition
 - c. Lo says we can have a discussion, she would be able to approve of the addition of a window decal to some area in Lakeside

Anonymous feedback form

1. People are noting that the telephone entry system still isn't working for 351 Lemonick and there are issues with the side door
 - a. ACC is aware and has been following up weekly with the 2 external vendors responsible for these repairs, Lo is waiting for the vendors to give her a timeline
2. There is years worth of lint built up in a resident's dryer that is not able to be reached
 - a. Lo recommends that the resident use a vacuum with an attachment to get into crevices
 - b. Jan had an issue previously and put in a maintenance request for the issue, and it temporarily improved after maintenance did some work on it
 - c. The resident can put in a maintenance request for this
3. In 151 Taylor, one of the maintenance rooms by the elevator emits very loud beeping noises for weeks at a time. It is very loud and can be heard in neighboring residences. What can be done about this?
 - a. Lo: There is equipment in the maintenance room that may be alarming. If a resident hears that sound, they should call the Lakeside Office so that they can call maintenance to address the alarm.

Next town hall: Wednesday, December 11th 4-5pm