

Lakeside Committee Meeting – December 11, 2024

Time and location: 4 p.m. EST, on Zoom

Notes taken by: Sophia Koval

NEW LAKESIDE FEEDBACK FORM: <https://forms.gle/EJciLRmPA6smWfVt7>

Attendance:

- **Committee members:**
 - Isabelle Chen
 - Emily Lobb
 - Sophia Koval
 - Momin Ghaffar
 - Yiying Tan
 - Narelle Gilchrist

 - **University:**
 - No one this month

 - **ACC (American Campus Committees)**
 - Lo Nieves

 - **Residents:**
 - Isabelle DeSisto
 - Jan Ertl
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Agenda

Book club

- Went great!
- Not everyone who signed up attended. A reminder went to the Lakeside mailing list but in the future might just email the people who signed up.
- Only people who attended book club will be reimbursed for their book
 - Exceptions will be made for extenuating circumstances if people inform Emily in advance

Social events

- Welcome back pizza party is planned for Sunday, January 26th around 6pm! Postponed from holiday party, given that there were too many events, including in Lakeside commons. Reminders will go out in January
- Results of survey suggest residents mainly want casual hang-outs with food, on Friday-Sunday nights or afternoons

External relations

- The feedback form has been edited and is ready to be sent out! This new form directs people to the correct resources
 - Thank you Yiying!
- The new feedback form will be sent out with today's meeting minutes and will be sent out before future meetings
- Hardship housing applications have been reviewed

Treasurer

- n/a

Garden coordinator

- n/a

Secretary

- Sent out ACC resident handbook on Slack
- Will start putting together Lakeside handbook in a Google Doc over break - will send out to residents to suggest edits/additions
- Will send highlights from this meeting to the Slack so residents can get info without reading through all the minutes

Open forum

1. Following up on 351 Lemonick intercom and door
 - a. Intercom - have been working back and forth with IT, continues to be tested to figure out what is broken
 - b. Door was scheduled to be fixed, got rescheduled
 - c. Lo will see what she can do to escalate things
2. People are getting locked out because the battery in their lock is dying.
 - a. Lo: Lakeside is planning to change the batteries in the whole neighborhood soon - they are scheduling this now.
 - b. Lo: Before the lock dies, it should give a warning - there will be a red light and a green light when you scan your fob. As soon as residents see this, they should put in a service request to get the battery changed.
3. Water outage
 - a. It would be great if we could have had more notice
 - b. A valve needs to be replaced connected to water heater - the glue needs to cure for 24 hours before water can flow through it
 - c. Lakeside will not be providing water or jugs
4. Resident issue with dishwasher
 - a. Got a new dishwasher but it keeps breaking
 - b. Resident hasn't had a working dishwasher for 3 weeks
 - c. Resident feels that if they are not being provided the promised amenities, there should be some recourse
 - d. Work orders were marked as completed without fixing anything - residents end up putting in more work orders because they're not sure what's happening
 - i. Is there a way for maintenance to communicate with residents a bit better? Even leaving a note on whether or not something has been fixed would be helpful

5. 200 Lakeside Rd door says "please close the door" after being open for very brief periods of time
6. Light that turns off when you walk past it in path between Lakeside and Yeh College
 - a. Resident will fill out the campus lighting form here:
https://ehs.princeton.edu/exterior-campus-lighting-concern-report?check_logged_in=1
7. Weights in the gym are scattered across the floor
 - a. Can we get a rack?
 - b. Is it worth it to do a survey on gym equipment to see what people want in there?
 - i. Plan to send this out in February
 - c. For now, we can ask Lo and Anne what is possible to put in there? For example, could a treadmill be replaced with a rowing machine?
8. People still can't put in service requests because the online portal button isn't there
 - a. **The most likely issue is that you have 2 ACC accounts - one with your netID email and one with an alias email. Only one will be connected to your active email, so only one will have service request functionality. If your service request doesn't work, try logging in with your other email!**
9. Question about seating in the Lakeside Commons
 - a. There used to be more seating in front of the TV areas. It was removed for cleaning or something but the seating was never returned. People tend to move the seating from the other area to the TV area which works ok.
 - b. If we have so much space, could we add something like a pool table?
 - c. **Lo: As of today, all of the furniture in the Lakeside commons was removed and donated. Tomorrow, new furniture will be delivered.**
 - d. If the majority of the Lakeside community vote to add a recreational item to that space, then the committee can make a case to ACC. If we put together a package with info on resident opinions (not just those of people on the committee) and what exactly we want, that will make ACC's decision much easier.

Anonymous feedback form

1. Status of large boxes taking parking spots on Lemonick Ct? They have been there since the summer. What is the timeline for their removal?
 - a. These are boxes of roof tiles that have been removed but are still in good condition. They're trying to figure out how to get rid of them without wasting them (sell, donate)
 - b. Lo: Goal is for them to be removed but we currently don't have a timeline on that.
2. Email from ACC - Hilton + ACC = Exclusive Travel Benefits
 - a. Resident feels it's inappropriate for advertisements to be sent to us from ACC
3. Email from ACC - ACC Privacy Policy Updates
 - a. "In the privacy policy, ACC writes that "We may sell your or share your personal information for cross-context behavioral advertising, as described in the Selling or Sharing of Personal Information in Section 6.C below." This type of sale of student data is completely inappropriate and must be stopped."
 - b. University housing should also be accountable for and informed of this

- c. Lo: Lakeside isn't owned by ACC, it's only managed by ACC. Therefore that policy does not apply to Lakeside residents. Lakeside resident information is not being distributed. That information came from central ACC and we typically try to intercept these non-applicable messages before they go to residents but didn't manage to stop this one.**
- 4. Dumpster at 600 Hibben Magie was closed and people put their trash bags on top of the closed trash bin
 - a. Can we add signage?
 - b. Unfortunately we feel this is just people being inconsiderate. Would signage help remind people to check if the trash is open and full? Maybe a visual cue or reminder would help.
 - c. The Lakeside Student handbook can include reminders about that in a section about trash and compost
 - d. Lo: The lids are supposed to be closed to deter pests. Residents should open the lids before putting trash in

Next town hall: TBD