

Lakeside Committee Meeting – February 24, 2025

Time and location: 3:45 p.m. EST, on Zoom

Notes taken by: Sophia Koval

Attendance:

- **Committee members:**
 - Sophia Koval
 - Isabelle Chen
 - Emily Lobb
 - Yiyang Tan
 - Christian Kragh Jespersen
 - Momin Ghaffar
 - Narelle Gilchrist
 - Christopher Branner-Augmon

 - **University:**
 - Michelle Ruggia
 - Shawn Copeland
 - **ACC (American Campus Communities)**
 - Loydes Nieves
 - **Residents:**
 - Lana Glozic
 - Ishita Chaturvedi
 - Isabel Armour-Garb
 - Sneha Ramshanker
 - Jan Ertl
 - Gillian Chu
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Agenda

Book club

- Last meeting went well
- We will have meetings in April and June

Social events

- Looking to do an event in late March/early April
 - Grad Appreciation week is April 7-12th, the grad school has plans
 - Shawn wants each of the residential committees to do something during grad appreciation week, April 9th
 - In the past there's been a brunch or lunch

- Budget will come from committee, probably need to sign up for GSG funding

External relations

- Grad housing advisory board meeting
 - Potential changes
 - Emphasizing priority and access for earlier grad students
 - Under these changes, students beyond their 4th year would not be able to serve on housing committees because they would not get housing priority
 - Heavier monitoring against informal subletting motivated by security concerns
 - The housing advisory board is waiting on a written document of this proposal, will be discussed at future meetings

Garden coordinator

- Garden application is going out tonight! Yay!
- No changes to handbook or process
- This process happens this early so that people can be assigned plots with time to start seedlings inside

HVAC

- Communication and monitoring
 - Many issues have been resolved but many are still outstanding
 - There are long standing issues that are not being addressed - HVAC, intercom, tiles in parking spots
 - Housing did not pick up on this issue until last town hall
 - Students whose issues have not been addressed by ACC in a reasonable amount of time should contact Housing via The Point so that they are aware of the issue
 - The Point should no longer direct students back to ACC
 - Students wondering what the university's contract with ACC looks like, how they keep ACC accountable to maintenance standards
 - Lawrence also sometimes has slow maintenance
 - Michelle: Housing and ACC are doing all they can to address the current issues
- Concerns about root cause of HVAC issues
 - Lakeside has a high variety of unit types, contributes to it taking a long time to repair things when you have to order different parts for each unit type
- Ishita Chaturvedi
 - Heat broke last night, no one has come through
 - Got one heater, had to ask a lot to get a second one
 - Many residents of 600 Hibben Magie HVAC system is on and blowing air but it is not hot air
 - In the last hour, some troubleshooting has been done on larger system
 - All residents were being instructed to reset their systems, ACC is about to send out email
- Isabel Armour-Garb

- Hasn't had heat for a month, has placed several work requests
- 2 people have come from different contractors and know a part is broken but no one has come and replaced anything
- Has had to run space heaters for the whole month, concerned about electric bill
- Expect electric bill to be much higher
- Narrelle Gilchrist
 - Also has had heat broken for a week, running space heaters, believes the students shouldn't be responsible for paying this when it's clearly a maintenance issue
- Michelle Ruggia
 - There are heat issues across the university, not just in Lakeside
 - Lakeside is now 10 years old which explains why these issues are happening
 - ACC does their normal preventative maintenance
 - Housing is looking into what they can do to get ahead of this but getting parts is the biggest hurdle
 - Housing is doing everything they can be doing, ACC is doing everything they can be doing
 - Facilities looking into it, seeing if working HVACs from empty units can be moved into units with empty HVACs
 - The Service Point is only for things that have not been addressed by ACC is a reasonable amount of time
 - ACC in the past has worked with students who have had to run space heaters for extended periods of time, some negotiation of electric bills will be decided on a case by case basis between the resident and ACC
- Loydes Nieves
 - 4% of units have an HVAC unit issue, so it may seem like there's a huge issue but it's a small percentage of units
- Some ceilings not closed but marked as resolved HVAC issue
 - When can students expect to see the work completed?
 - Under normal circumstances, 3 days, but the no heat calls are taking priority which explains the delay
- Is the limitation a man power issue or supply issues?
 - Maintenance is fully staffed right now and it's a supply issue
 - If HVAC fix gets rescheduled, it's almost certainly because of a supply issue or the contractor didn't show up when they're expected to come
 - Lo just bought more space heaters to make sure everyone who needs extra space heaters can get those
- How can residents ask for extra space heaters?
 - Maintenance requests and emails to Lo/Anne
- Gillian Chu
 - Apartment without heat for a month
 - Will rent be adjusted because of this?
 - Michelle: No, the university has not done this in the past

- Data on what unit types have the HVAC issues is tracked through service request system
 - Yiying: Maybe this data can be used to stockpile parts for the systems most likely to break when they become more available

Follow Up

1. Residents have not received electricity bills for several months
 - a. ACC staff is unable to pull information from the server right now
 - b. ACC is working with housing on an interim solution
 - c. Within the next week, ACC and Housing will decide on a temporary solution
2. Updates on intercom system repair
 - a. All the intercom systems are being replaced, contract is being figured out and are hoping to implement new systems in maybe 4-6 weeks
 - i. 351 Lemonick was down, it was repaired. Lo checked and it is broken again
 - ii. 600 Hibben Magie was reported not working and Lo checked and it is working
 - b. Yiying - for these persistent issues that come up in every meeting, can the committee get more regular updates?
 - i. Michelle: This is usually in the preliminary/pre-meeting.
 - ii. Chair and secretary will include anything that needs follow up on these paper meetings and future meeting minutes so we can get updates
3. Updates on broken bike pump?
 - a. Michelle: TPS did not always own these bike pumps and they didn't install it. TPS is seeing if they can fix it or if it needs to be replaced. No timeline

Open forum

1. Possibility of putting electric vehicle charging in our garage?
 - a. This is a TPS issue and university wide issue
 - b. The EV charging stations are at their current maximum, the university doesn't currently plan on adding any more to existing garages. Most existing garages don't have the infrastructure to support EV charging so it cannot be easily added, they can typically only go in new construction.
 - c. List of ongoing university construction projects:
<https://facilities.princeton.edu/projects>

Next town hall: Monday, March 31st @3:45pm