

# 2026-02-23 Lakeside Town Hall

## Meeting Minutes

**Date:** Feb 23

**Time:** 4:00 EST

**Location:** zoom

### In Attendance

#### Committee members

- Sophia Koval
- Cece Ramsey
- Isabelle DeSisto
- Clément Herman
- Philip Raftopoulos
- Jan Ertl
- Chris Branner-Augmon
- Yiyang Tan

#### University

- Shawn Copeland
- Michelle Ruggia

#### ACC (American Campus Committees)

- Lo Nieves

#### Residents

- N/A

### Meeting Goals

- Discuss resident concerns over water outages
- Discuss anonymous feedback

---

## Agenda

- **Gym update**
  - Gym event → Philip is working on a date, possibly March 19 in the evening.
  - Yiyang has prepared a form to collect feedback on the new gym, and it will include survey on vending machine preferences. (see update in External Relations below)
- **HVAC replacement update**

- Update from Lo: *We received final APPROVAL and have started the contracting. The vendor ordered the equipment and we'll be able to mobilize once the equipment is in hand. The HVAC panels are scheduled to arrive next week so we will likely start that work the week of March 2nd. We know there are many residents who have been waiting for this work so we will move forward with scheduling because we don't want to delay further. (Lo N.)*
  - Panel replacements (for ceiling repair) have been delayed before in arriving so the office is hesitant to schedule exact dates until they arrive.
  - If your unit is affected by a panel replacement, you will get 48 hr notice via email. The repairs may take 1-2 days but your unit will still be usable.
    - If a resident is given 48 hr notice but has a conflict in their schedule or some other concern, contact the Lakeside front office to discuss.
  - For HVAC repairs, waiting for equipment arrival dates before scheduling repairs. Residents will get 2 week notice.
- **External relations**
  - Tigerwell
    - We met with Tigerwell last Friday to discuss our survey evaluation and our current survey looks good according to the feedback. The survey has been published, and incorporates not just the gym feedback but solicits input on the vending machine/ tool vending machine/ pickleball court.
    - The next steps are to (1) publicize the survey and analyze the results, (2) write the grant report, and (3) submit the report + invoice to Tigerwell (Treasurer).
    - Chris working on the financial aspect of TigerWell. Michelle and Shawn are on the follow-up emails.
  - The next GHAB meeting is scheduled for March 5th, Sophia is attending in Yiyong's place.
- **Garden update**
  - Fence work slated for March. Lo has confirmed that we're waiting for no snow.
  - Signup sheet for the garden will be sent in a week.
  - Early April: garden opening party (possible to start planting earlier after plots are assigned)
- **Book club**
  - March 1st, 8pm in the Lakeside Commons
  - Reading James by Percival Everett
  - Residents will get their own books, there will be snacks provided
- **Planning events in the Lakeside common spaces**
  - We have heard from residents that they are not getting EMS approval for Lakeside spaces. Details on reserving our common spaces are detailed [on our website](#).
  - You have to fill out [this form](#) for personal/non-recognized student group events, or [this form](#) for recognized student groups/clubs

- **You must submit BOTH this form and the EMS request to get final EMS approval from Lakeside management.** We know that the event form says you need EMS approval before you can submit it, but this is not true in the case of reserving our common spaces.
- **Other follow ups**
  - **Water outages** → Residents on the Slack are asking about the 24-hour water shut downs that have been happening almost monthly this academic year. Are these planned or unplanned outages? Can ACC provide any assistance to get students through these outages?
    - One resident requested that the outages take place between 9-5 so that residents can use water in mornings and evenings.
    - Reply from Lo: *The outage is necessary to repair a leak in the main water line, and the 24-hour duration is required to allow the plumbing materials to properly cure. Shortening this curing time could risk causing another leak, which we want to avoid to prevent further disruptions. Our goal in providing ample notice—over 7 days in this case—is to give everyone sufficient time to prepare for the shutdown. That said, we fully recognize that any water shutdown, regardless of length, can be very disruptive, and we appreciate your understanding. We can certainly revisit the 24 hour window if 12pm-12pm is too disruptive.*
      - This outage was planned, which is why Lakeside gave ample notice and multiple reminders.
      - The separate outages have been for unrelated repairs (two separate issues).
      - From Michelle: The idea behind the 12-12 time frame is to give people the morning to prepare (rather than outages happening from 9am-9am).
      - From Michelle: It has been happening in other buildings, not just Lakeside. The cold weather is bringing out plumbing issues around campus in other buildings too.
      - We understand that any 24-hour water outage is going to be disruptive to residents, and it is difficult to pick timing that aligns with everyone's schedule.
      - Residents can shower at Dillon Gym (central campus), Wilkinson Gym (Meadows), or JRR during outages (info in ACC email)
  - Any updates on package theft discussions from anyone?
    - Nothing new from Lakeside or Campus Housing. But everyone is aware of the problem.
    - Report to Public Safety if packages are stolen.
  - The committee is in the process of workshopping constitutional amendments. We are prioritizing changes that will reflect how we currently conduct elections. Some

procedural sections are outdated/don't reflect how we conduct meetings currently, but can be left for now as they're not requirements.

- We will also update the impeachment procedure, basing it off the Constitution at Lawrence.
- Amendments will be compiled in a google form and shared with residents for their voting. Voting will be for each separate item.

## Anonymous Feedback

- Water outages (see above)
- Notice on maintenance coming into the apt. Sounds like someone else in the unit requested maintenance and the other residents didn't know. Requesting 24-48 hr notice for routine maintenance requests.
  - *Lo: There is a goal of a 24-48 hr window to complete any maintenance request. Someone comes within that 24-48 hr window (or the office sends a notice of why that isn't possible).*
  - *If your roommate submits a request, all roommates get an email notification.*
  - *All maintenance is happening in response to a service request placed by you or your roommate, or is routine maintenance that ACC informs you of at least 24 hours in advance.*
- Sockets around the kitchen in the lobby don't work.
  - *Lo: Will look into the outlets in the lobby area.*
- Complaint about not breaking down boxes in recycling.
  - *Sophia: Someone from maintenance does go down to break down boxes.*
  - *Lo: It affects us too when residents don't break it down.*
  - *Clement: I can make a sign, and Shawn can laminate it.*
- Non-Lakeside students are parking their cars in Lakeside during the snow storm, but it means that residents can't find parking.
  - *Lo: Yes, this is compounded by the fact that there are repairs in the garage.*
  - *Residential parking permits do allow residents of Lawrence, Meadows, GC, and Lakeside to park in the Lakeside garage*
  - *The issue is that some Lakeside residents have come back to the garage to find zero spaces available. Where should these students park?*
  - *The committee will email TPS and inform them of this issue. We will ask if TPS can be lax about parking enforcement during snow storms, and ask where else students might find covered parking during a storm.*
- Can we close the door in Commons to be a child-friendly space? The space seems to be mainly for younger children.
  - *We are not sure about what door this person is talking about. Could this person please follow up and explain what you mean?*
  - *Sophia: Who purchased the toys? Who is responsible for this?*

- *Lo: All those toys were donated. We maybe had 10 toys to start so everything else has been community-driven. I'm not sure what you would add for older children that could fit in that space.*
- *Sophia: We do plan to replenish the sports equipment in the sports box. This is something the committee is working on. We can go ahead and purchase the sports supplies without the TigerWell grant.*
- *Chris: Let's try to keep the supplies under \$100.*
- Bikes are being left in hallway of 351 Lemonick.
  - *Lo: Fire marshals have been through. Everything has to go inside: bikes, strollers, shoes, etc. need to go inside. We will continue to send out notices.*
  - *Michelle: There have been conversations about applying fines to students if they continue to do it, because we have been racking up fines.*

## Action Items

- **Cece** will include in the email the survey (timeline: one month, send residents reminder after Spring Break). See: [Pre-filled Form](#).
- **Clément** sending garden sign-ups and organizing garden party (tentatively early April?)
- **Jan** will update [our website page here](#) to be very clear that you need to fill out **both** the grad event form and submit a request for EHS
- **Isabelle** will tell Shawn which snacks to get for the Lakeside book club meeting on March 1.
- **Philip** will brainstorm ideas for grad student appreciation week.
- **Clément** will make a sign reminding residents to break down their boxes when they recycle

## Next Town Hall

- March 30 @ 4pm on Zoom